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| Internet is suddenly down so one of the members who work remotely cannot join the meeting using their home office PC |
| Computer is under maintenance so one of the members cannot join the meeting using their usual PC |
| One of the team members did not see the invitation to the meeting so they are unaware that they have to be in the meeting |
| Just before the meeting you were auditing your client’s servers and have discovered a networking issue which will cause employees to not be able to use their office systems (e.g. emails, internet connection, shared drives, printers). You know how to fix it, but the process will take at least 1 hour. |
| Team can work together to solve this issue: All team members are unable to connect to Teams via the web app as it is stuck in a sign-in loop. The teams websites keeps reloading and showing the following error “To open the web app you need to change your browser setting to allow third-party cookies”.  You do not have a permission to install any applications on the office PC and your phone connection is too weak. |